



## CHRISTMAS & NEW YEAR 2018/2019

### DELIVERIES AND OPERATING TIMES

The latest posting times recommended by Royal Mail to receive your order before Christmas are below – please note this is NOT a guarantee unless you choose the special delivery guaranteed option.

Standard UK second class post: 18<sup>th</sup> December 2018 (order before 12 noon)

Standard UK First Class post: 20<sup>th</sup> December 2018 (order before 12 noon)

Special Delivery Guaranteed by 1pm: 21<sup>st</sup> December 2018 (order by 12 noon)

Overseas orders: 10<sup>th</sup> December 2018 (order by 12 noon)

### OPERATING TIMES

We will be operating as normal up to and including Friday 21<sup>st</sup> December 2018.

Our website will be running as normal throughout the festive season however orders will not be despatched/processed and we will not respond to emails or calls

Saturday 22<sup>nd</sup> Dec to 26<sup>th</sup> December – CLOSED - orders will NOT be processed

Thursday 27<sup>th</sup>, Friday 28<sup>th</sup>, Monday 31<sup>st</sup> Dec – OPEN - orders will be processed (please be aware Royal Mail do not operate on bank holidays – your order may have a delay)

Tuesday 1<sup>st</sup> January 2019 – CLOSED – orders will not be processed

Wednesday 2<sup>nd</sup> January 2019 onwards – our normal hours & order despatch times will resume.

**Remember if you need an urgent gift we have electronic gift vouchers that are available instantly online**

**Most importantly – have a great Christmas and Happy New Year – from the tiny team at Prokraft**