

Prokraft currently use Royal Mail for most domestic orders, the system that integrates with Royal Mail currently requires us to drop bulk post at a Royal Mail distribution office.

The opening hours of our local distribution office have been cut down to 2 hours per day and closes in the morning (usually 9am), it is closed all day Wednesdays. This prevents us from being able to offer same day dispatch as we would normally and why we have had to remove our next day postal service.

If you require a special service please send us an email at info@prokraft.co.uk and we will try to assist where we can.

During the Covid 19 pandemic and heading towards Christmas all delivery services are likely to be pushed to their limits – we have robust stocks and very efficient systems in preparing orders which are often ready within hours of ordering – sadly this is currently let down by the postal system.